

**HERTFORDSHIRE COUNTY COUNCIL**

**HEALTH AND WELLBEING BOARD**  
**18 September 2013 AT 13.30 P.M.**

**SUBJECT: REVISED PERFORMANCE INDICATORS FOR OUR HEALTH  
AND WELLBEING STRATEGY**

Report of

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**1. Purpose of report**

- 1.1 This report presents a revised set of potential performance indicators for monitoring progress on the nine Health and Wellbeing Strategy priorities.

**2. Summary**

- 2.1 In June 2013 an initial set of potential performance indicators were presented to the Health and Wellbeing board. These indicators were proposed by Public Health and Commissioning leads on behalf of the groups and organisations responsible for each priority. A design for a summary 'dashboard' was also presented.
- 2.2 The Health and Wellbeing board approved the overall structure and design for the dashboard but decided that the proposed indicators needed further improvement. In particular they recommended that
- Our indicators be more outcome focussed
  - Topics with annual indicators should also have some quarterly measures
  - Children's outcomes should be represented across the topics
  - Indicators should be based on rates / comparators and each indicator should be robust and clear in terms of what 'good' looks like.
- 2.3 Commissioning and Public Health leads have now carefully reconsidered their proposed indicators against the above checklist ; they have revised their proposals accordingly and these are summarised in the background information below.

## **2.4 Indicator Issues**

- 2.5 Our Commissioning and Public Health leads welcome the aspirations of the Health and Wellbeing board regarding these indicators and they have generally been able to improve the indicators as suggested. However they have also explained that in several areas, it is currently difficult to obtain the level of quality of information that we would want in terms of frequency or outcomes.
- 2.6 We have therefore included comments in the background information below to help the board understand why some of the revised indicators below may still not be ideal.
- 2.7 Consequently, we suggest that we do go ahead and start to produce the performance dashboard using the proposed indicators, but on the understanding that where organisations are not satisfied with the suggested revised indicators, they address this through the relevant commissioning bodies.

## **2.8 Communications and Understanding**

- 2.9 In Hertfordshire we are relatively well advanced compared to our neighbours in terms of integration and joint decision making. Nevertheless, we have a considerable way still to go to achieve the levels of shared understanding and common direction that we aspire to.
- 2.10 Our conversations with officers around these indicators have suggested that lead commissioning organisations and individuals would welcome the opportunity to better develop their understanding of the board's aspirations and expectations around the strategy and its priorities.
- 2.11 We therefore suggest that the board may also wish to hold an event later this year to develop joint communications and understanding between themselves and our commissioning organisations and officers.

## **3. Recommendations**

- 3.1 That a performance dashboard using these proposed indicators be published.
- 3.2 Where proposed indicators are not yet good enough, then organisations instruct their respective representatives to address this through the relevant commissioning bodies.
- 3.3 That the Board consider holding an event to build understanding and communications between the board and the topic lead organisations and officers.

## 4. Background

### Revised Performance Indicators

Below are listed the three proposed indicators for each of the strategy priorities, along with indicator reporting frequency and the indicator's baseline date. For each priority there is also a paragraph commenting on the relative merits of the proposed indicators. The indicators will be presented in a dashboard format along with a brief commentary and a Red / Amber / Green rating.

Commissioning and public leads have submitted much further detailed information about the robustness of each proposed indicator including technical definitions and information sources. This technical information is available on request.

### a) Healthy Living

#### ***Reducing the harm caused by alcohol***

Priority Lead: Gill Goodlad

Indicator	Baseline	Frequency	Notes
1) % reduction in the number of alcohol-related crime and violence incidents in Watford and Stevenage	March 13	Quarterly	Local Indicator of a reduction in harm caused to others. Target annual % reduction rates have been set.
2) % reduction in the rate of young people having unsafe sex under the influence of alcohol	March 13	Annual	Local Indicator of a reduction in risk to young people. Target annual % reduction rates have been set.
3) % reduction in alcohol-related attendances at A&E	March 13	Quarterly	Local Indicator of a reduction in harm to health. Data available for Watford but not yet for Stevenage. Target annual % reduction rates have been set.

#### Comments

Indicator 2 includes 16-18 year olds: the other two indicators do not relate to children

Indicator 2 is annual because it is taken from annual local surveys

### ***Reducing the harm from tobacco***

Priority Lead: Raymond Jankowski

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) % reduction in rate of adult smoking in each district	March 13	Quarterly	National Indicator of reduced harm. Target annual % reduction rates have been set.
2) % reduction in rate of smoking by 15 year olds in Hertfordshire	March 13	2 yearly	National Indicator of reduced harm to young people. Target annual % reduction rates have not been set.
3) % reduction in rate of smoking during pregnancy	March 13	Quarterly	National Indicator of reduced future harm to young people. Target annual % reduction rates have been set.

#### Comments

Indicator 2) could be collected annually if more schools were to participate in the Health Related Behaviour Survey (which is currently 2 yearly).

### ***Improving Healthy Weight and Physical Activity,***

Priority Lead: Sue Beck

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) % reduction in proportion of children classified as overweight or obese	Mar 13	Annual	National Indicator of improved healthy weight. Target annual % reduction rates have not been set
2) % reduction in proportion of adults classified as overweight or obese	Mar 13	Not yet known	Local indicator of improved healthy weight. Target annual % reduction rates have not been set
3) % increase in proportion of adults achieving recommended physical activity	Sep 13	Bi-annual	National Indicator of improved physical activity. Target annual % reduction rates have not been set

#### Comments

Indicator 1) comes from an annual national survey

Indicator 2) does not have a defined timescale as the likely frequency of national data has stillnot been established. We are exploring how we might be able to develop a local mechanism for capturing data through GP practices. There is likely to be a cost for doing this piece of work.

Indicator 3) only collects data on adults.

## b) Independent Lives

### ***Fulfilling lives for people with learning disabilities***

Priority Lead: Jan Gates

Indicator	Baseline	Frequency	Notes
1) % increase in the proportion of people having annual health checks	March 13	Annual	National Indicator of improved health monitoring. Target annual % increase rates have been set.
2) % decrease in the proportion of emergency hospital admissions	Sept 13	Quarterly	Local Indicator of improved healthcare. Target annual % decrease rates have not been set.
3) % increase in the proportion of people satisfied with the lives they lead	April 14	Annual	Local Indicator of improved quality of life. Target annual % increase rates have not been set.

#### Comments

Indicator 1) comes from annually produced national data  
 Indicator 3) will come from a new local survey that will only be run annually.  
 None of these indicators focuses on the needs of children and young people

### ***Living well with dementia***

Priority Lead: Steve Malusky

Indicator	Baseline	Frequency	Notes
1) % increase in the proportion of people with dementia who are registered	Mar 13	Annual	National Indicator of improved diagnosis and support of people with dementia. Target annual % increase rates have been set
2) % decrease in the proportion of people on anti-psychotic medication	Mar 13	Annual	National Indicator of improved care of people with dementia. Target annual % decrease rates have been set
3) % increase in the proportion of people who have a plan for the end of the lives	Mar 13	Quarterly	Local indicator of improved support diagnosis and support of people with dementia. Target annual % increase rates have been set

#### Comments

Indicator 1) is nationally produced and only available annually  
 Indicator 2) is nationally produced and only available annually  
 These indicators are not relevant to children

***Enhancing the quality of life for people with long term conditions***

Priority Lead: Keir Mann

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) % reduction in the upward trend of emergency admissions for COPD or Heart Failure	Mar 13	Quarterly	Local indicator of improved rates of successfully supporting people at home. Specific target % not set.
2) % increase in patient satisfaction with services and support	Mar 13	Bi-annual	Local indicator of improved satisfaction with the services and support received Specific target % not set.
3) relative % decrease in numbers of emergency admissions for Homefirst project areas compared to other areas	Mar 13	Quarterly	Local indicator of improved rates of successfully supporting people through the homefirst project. Specific target % not set.

Comments

These indicators are not relevant to children.

**c) Flourishing Communities**

***Supporting carers to care***

Priority Lead: Catherine Suttle

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) Reduction in average time spent caring before getting support	Sep 13	Quarterly	Local Indicator of improved carer support. Target annual reduction rates have not been set.
2) % increase in the proportion of young carers feeling supported by services	Dec 13	Quarterly	Local Indicator of improved carer support. Target annual % increase rates have not been set.
3) % increase in the proportion of adult carers helped to feel healthy and able to care	Sep 13	Annual	Local Indicator of improved quality of life. Target annual % increase rates have not been set.

Comments

Indicator 3) is taken from a local survey that is conducted annually

### ***Helping all families to thrive***

Priority Lead: Andrew Simmons

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) % increase in the number of families engaged in the thriving families programme	Apr 13	Quarterly	National indicator of level of family engagement as required by DCLG. Annual target set by DCLG
2) Number of outcome claims submitted to DCLG	April 13	Quarterly	National indicator reflecting number of successful and sustained family outcomes submitted (following audit) submitted to DCLG, in accordance with their published Troubled Families framework. Claims reflect successful family outcomes in respect of: moving people into or towards paid employment; reducing ASB and youth crime; increasing school attendance, in line with DCLG target levels.
3) Increase in the % of eligible disadvantaged two-year-olds, accessing a free early education place.	Mar 13	Termly	National indicator – access to good quality early years education will benefit a child’s social, physical and mental development. Target set

#### Comments

Indicator 3) is termly as it is aligned with the application process

### ***Improving mental health and emotional wellbeing***

Priority Lead: Steve Malusky

<u>Indicator</u>	<u>Baseline</u>	<u>Frequency</u>	<u>Notes</u>
1) % increase in the proportion of people using primary care psychological therapies	Mar 13	Quarterly	National indicator of improved support Target annual % increase rates have been set
2) % increase in the average adult mental wellbeing score	Mar 13	Quarterly	National indicator of improvement in the general adult population’s mental wellbeing Target annual % increase rates have not been set
3)% increase in the average ‘strength and difficulties’ score for looked after children	Not yet known	Not yet known	Local indicator of improvement in the mental health and emotional wellbeing of looked after children. Target annual % increase rates have not been set

#### Comments

Indicator 1) assumes from national evidence that greater use of psychological therapies will result in improved population mental health

Indicator 3) reporting mechanisms have not yet been established